

QUALITY LONG TERM CARE The Medicaid Challenge

ALAN G. ROSENBLOOM
PRESIDENT
ALLIANCE FOR QUALITY NURSING HOME CARE

NURSING HOMES: CREATING POSITIVE QUALITY MOMENTUM

COMMITMENT TO QUALITY

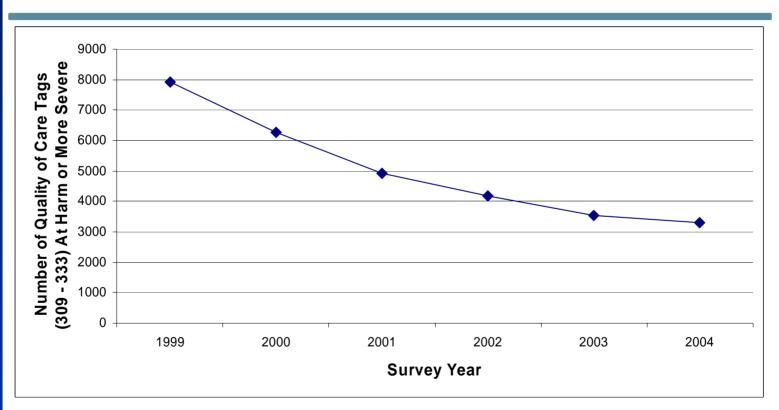
- 2001 CMS Quality Initiative Nursing Home Compare
- 2002 Quality First
- 2004 Quality Commission
- 2006 Documented Quality Improvement

NURSING HOME QUALITY INITIATIVE

- Following Significant Economic Turmoil in 1999-2001, Industry Launched *Quality First* to...
 - ✓ Achieve Excellence in Nursing Home Care
 - ✓ Improve Public Trust in Care and Delivery
- Objectives:
 - ✓ Improve Regulatory Compliance
 - ✓ Improve Clinical Outcomes
 - ✓ Produce Positive Satisfaction Ratings Demonstrated Through National, Validated Surveys
- Guiding Principles
 - ✓ Uniform Measurement
 - **✓** Transparency
 - ✓ Public Accountability

RESULTS: QUALITY IMPROVING

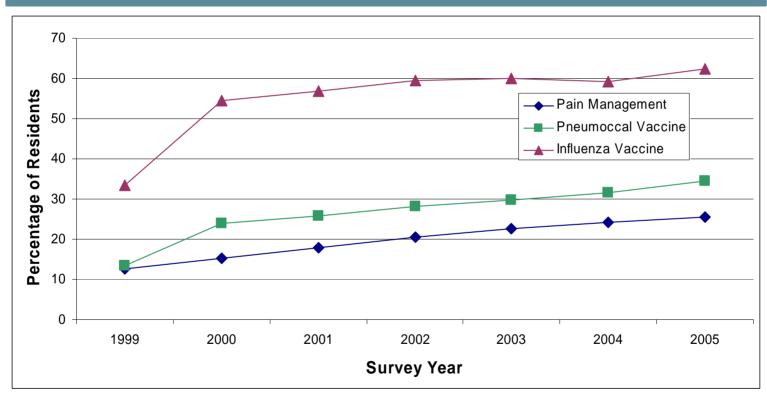
Number of Severe Quality of Care Citations Drop from 1999 to 2004





RESULTS: QUALITY IMPROVING

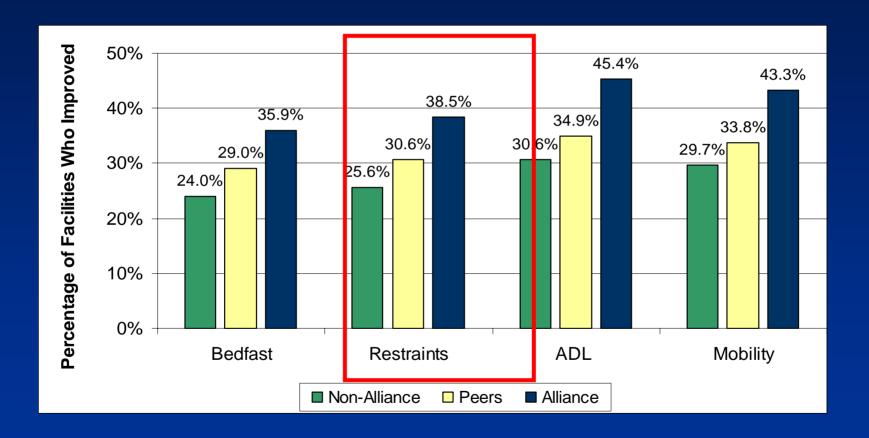
Clinical Processes Show Marked and Sustained Improvement





ALLIANCE COMPANY EXPERIENCE

Companies Show More Significant Improvement

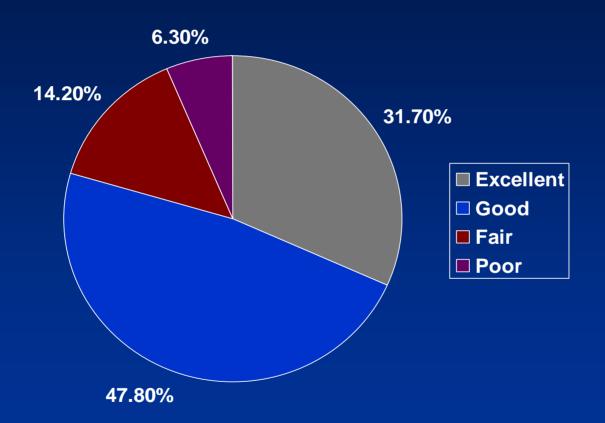


Data Reflects Q1 - Q4 2004

Source: LTCQ, 2006

FAMILY SATISFACTION RESULTS

80% Would Recommend the Facility



Source: My InnerView, Alliance Satisfaction Report, 2005

ENSURING QUALITY: ECONOMIC STABILITY IS KEY

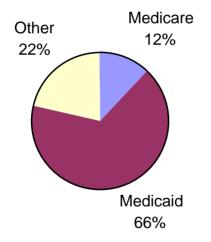
THE NURSING HOME MARKETPLACE

- MEDICARE: 12% of Patients **BUT** 26% of revenues
- MEDICAID: 66% of Patients **BUT ONLY** 50% of revenues
- OTHER SOURCES: 22% of Patients, 24% of revenues

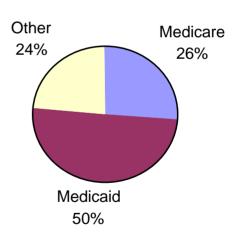
THE MEDICARE-MEDICAID DYNAMIC

Medicaid Pays For 66% Of Patients, Provides 50% Of Revenues

Percent of Patient Days by Payer for Responding Nursing Facilities



Percent of Revenue by Payer for Responding Nursing Facilities

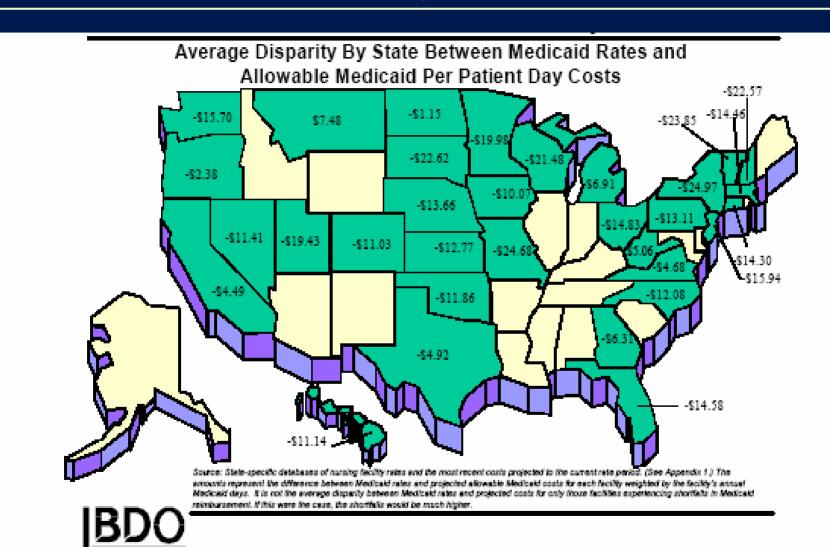


Source: The Lewin Group

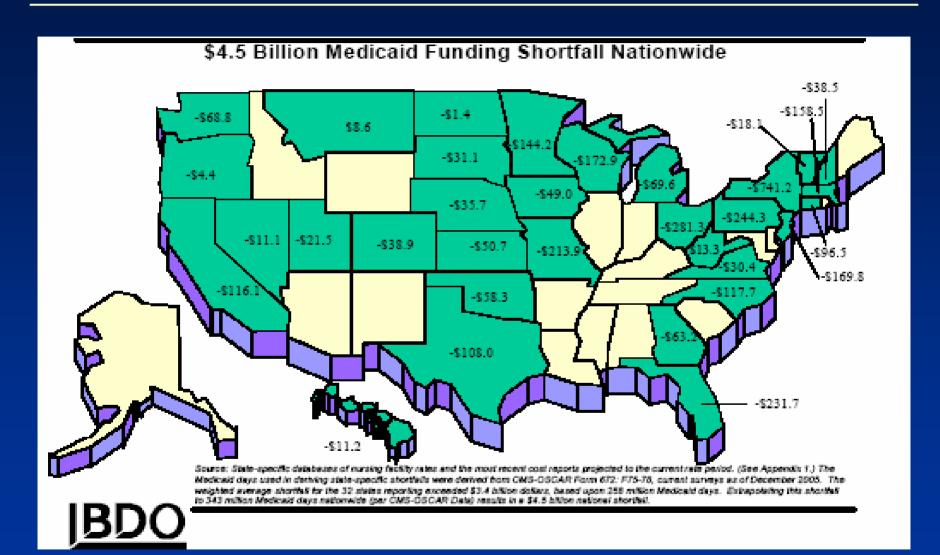
THE NURSING HOME MARKETPLACE

- MEDICAID pays \$13.10/Day *LESS* than cost of care; aggregate of \$4.5 billion/year; gap is growing each year
- MEDICAID operating margin is *NEGATIVE* 7.06%
- MEDICARE operating margin is 9.4%
- OTHER PAYERS operating margin 1.05%
- *CONCLUSION:* MEDICARE subsidizes MEDICAID

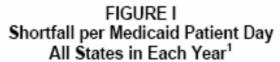
2006 DAILY LOSS: \$13.10 PER PATIENT

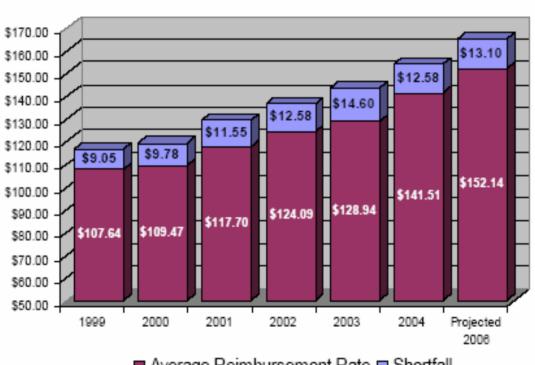


PROJECTED '06 LOSSES: \$4.5 BILLION



MEDICAID SHORTFALLS: '99-'06





■ Average Reimbursement Rate ■ Shortfall

MEDICARE PAYMENT STABILITY: 2001-2005

- 1997: Balanced Budget Act cut Medicare payments \$16+ billion; RESULT: 20% of America's nursing homes in bankruptcy
- 1999-2006: series of temporary "add-ons" and administrative reform of payment system
- Effect: economic stability

TRENDS IN MEDICARE SNF RATES

SNF Medicare Instability: 1998 – 2006 (Projected)



MEDICARE SUBSIDIZES MEDICAID

SNF Margins Lower Than Other Medicare Providers

	Medicare Part A		Medicaid		Others		Total
		Percent of		Percent of		Percent of	
Scenarios	Margin	Revenue	Margin	Revenue	Margin	Revenue	Margin
Scenario 1: FFY 2005	16.54%	27.90%	-5.67%	49.90%	13.50%	23%	3.80%
Scenario 2: FFY 2006 (RUGs 44/53 blend)	12.99%	27.30%	-7.06 %	50.10%	13.50%	23%	2.05%
Scenario 3: FY 2007 (no MB update)	10.54%	26.70%	-7.06%	50.50%	13.50%	23%	1.32%

Source: The Lewin Group analysis of Lewin survey of nursing facilities owned by Multifacility organizations

STABLE FUNDING: CRUCIAL TO QUALITY

• 2001-2005: stability in market driven by Medicare

• 2001-2005: substantial quality improvement on various metrics

Relationship between resources and quality improvement

THE CHANGING NURSING HOME PATIENT POPULATION

KEY INDICATORS

- Higher Acuity
- Shorter Lengths of Stay
- More Admissions
- More Discharges to Home/Community

MEDICARE CENSUS INCREASING

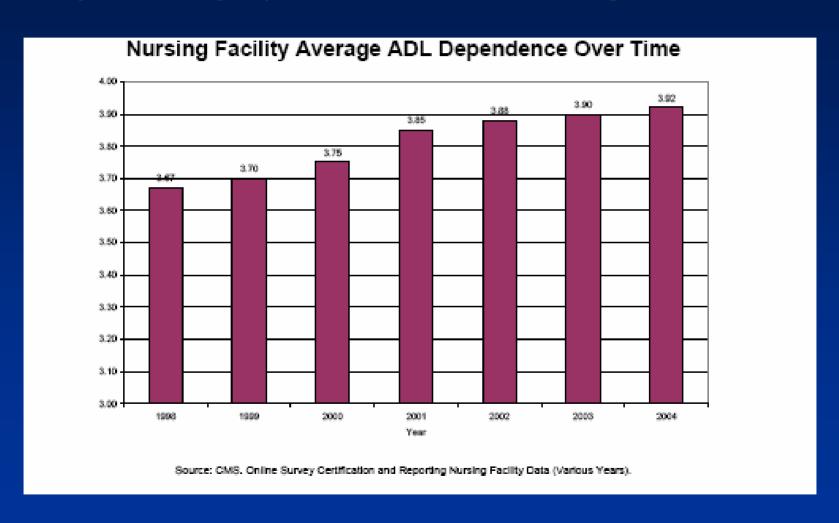
Medicare As Percent Of Total Census In The Public Companies



Source: Company Reports

PATIENT ACUITY HAS INCREASED

Growing Percentage of Patients Come From Hospitals



CONSIDERATIONS FOR THE FUTURE

KEYS TO SUSTAINING QUALITY IMPROVEMENT

- Stable Government Funding
 - MEDICAID cannot rely on Medicare subsidization
- Health Information Technology
- Revamped Physical Plants
- Adequate Labor Supply

OBSTACLES TO SUSTAINING QUALITY IMPROVEMENT

- Volatile Government Funding
- Access to Capital
- Work Force Shortages and Instability

IMPLICATIONS FOR MEDICAID

- Nursing Home Patients Will Become More Acute, Lengths of Stay Will Continue to Decrease
- Nursing Homes Will Require Substantial Additional Capital for Physical Plant Replacement and Health Information Technology
- Nursing Homes Cannot Sustain Additional Medicaid Cutbacks While Maintaining Quality Improvement

SOLUTIONS MUST . . .

- Consider the Entire Nursing Home Marketplace, not only the Medicaid program
- Evaluate Medicare and Medicaid Policy Trends and Potential Changes Together
- Realistically Evaluate Personal Responsibility
- Create Incentives that Attract Private Capital
- Consider Quality Across the LTC Continuum